



CENTRE  
DE RÉADAPTATION  
DE L'OUEST DE MONTRÉAL

WEST MONTREAL  
READAPTATION  
CENTRE

# 2009-2010 ANNUAL REPORT SUMMARY

In 2009-2010, West Montreal Readaptation Centre (WMRC) introduced its Strategic Plan 2010-2015 and a new organizational plan, following the end of its resource-sharing agreement with Centre de réadaptation Lisette-Dupras (CRLD).

The Department of Human Resources (DRH) contributed much-needed support to this unexpected but necessary re-organization, also conducting training and preventive health initiatives, launching a joint health and safety committee and refining recruitment efforts.

The ministerial requirement to begin entering user data into the new *Système d'information pour les personnes ayant une déficence* (SIPAD) database demanded many weeks of intensive training and coordination involving all services. The Department of Professional Services and Quality (DPSQ) provided much

of that training, supported by the DRH and other departments, and led the drafting of a bilingual SIPAD manual now adopted by CRDIs across the province.

The Department of Adult and Family Services (DAFS) transformed four community

residences into specialized intermediate resources last year, implemented an action plan to improve safety and security and developed new programs for users with a pervasive developmental disorder (PDD).

The Department of Child and Family Services (DCFS) collaborated with community partners to provide information sessions for parents of children on the waiting list, while expanding two initiatives in partnership with local school boards.

The DPSQ initiated enhancements to residential resources' clinical and administrative support, and introduced new tools and rating scales for incident and accident

reports as part of improved risk management. It also began developing practice guidelines and training materials for clinical staff to expand quality services for clients with a PDD.

WMRC's scientific director and the ID, PDD and Intersectorality team published a number of research reports and articles, garnering two research awards.

Sharing one of those awards, the Department of Research and Education (DRE) oversaw numerous research projects, developed

training on users' consent to services, supported the first Multidisciplinary Councils' Joint Seminar for WMRC, CRLD and CRDI Gabrielle-Major and developed a user and family satisfaction survey for the WMRC Users' Committee.

Communications Services launched a modern, comprehensive Website, later in the year updating its homepage to allow for frequent online news updates. It also provided Senior Management with strategic support in major dossiers and introduced new communications tools such as Board News, a newsletter summarizing each meeting of the WMRC Board of Directors.

After two years, amid great support, the Taylor-Birks Foundation raised close to \$1 million to build a respite home for children with complex needs on WMRC property in Beaconsfield. The home should be open by 2011.

The WMRC Board of Directors and Senior Management would like to thank all of the centre's managers, employees, caregivers and partners for their continuing excellence in providing crucial specialized services. For a full-length version of this report, please visit [www.crom-wmrc.ca](http://www.crom-wmrc.ca)

